

Introduction

We aim to cater for the needs of most visitors in our 6 bedroom bed and breakfast. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

Pre-Arrival

There is a bus stop at the bottom of the hill with a frequent bus service. The main train station is 10 minutes walk away. There is a local taxi service that has accessible taxis if required; we can make a booking for you. Brochures and menus can be provided in large print and Braille by prior arrangement. We have a comprehensive website which is regularly updated and you can contact us via phone or email (details below).

Arrival & Car Parking Facilities

There are marked parking bays in our car park and there is ample room for all cars. The surface is level and flat and we can assist guests with luggage. The town is 15 minutes walk from Chellowdene.

Main Entrance & Reception

The front door has one-step which is 17cm high and 81cm wide. The porch door is always open. On entry into Chellowdene, there is a hallway 2m by 1m and there is carpet fitted throughout the ground floor.

Public Areas - General (Internal)

Corridors have a good colour contrast and are well lit. The covering on stairs and upstairs corridors is short pile carpet. The breakfast room and lounge are on the ground floor. There are 16 stairs to a landing followed by a further 16 stairs to the second floor bedrooms. The stairs are 18cm high, 24cm deep and 85cm wide.

Public Areas - WC

Bedrooms are en suite but there is no public WC available.

Restaurant / Dining Room Bar & Lounges, Take Away & Cafe

Breakfast is served in the breakfast room on the ground floor. There are no steps. Furniture is flexible and can be moved on request. Tables have under space of 67cm high by 135cm wide and height of 73cm (legs on each corner). There are chairs without arms and which can be moved to accommodate.

Menus are provided in large print upon request. We do play background music with breakfast.

Laundry

Not available.

Shop

Not available.

Leisure Facilities

Not available.

Outdoor Facilities

Not available.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

Not available.

Bedrooms

There are 4 on the first floor and 2 on the second floor.

First Floor Bedrooms

There are 16 stairs to the landing and the stairs are 18cm high, 24cm deep and 85cm wide. Door widths (main and bathroom) are 78cm wide.

All bedrooms are either double bedded or twin bedded. There are at least 85cm routes within the bedroom e.g. to the side of the beds or between the beds and the dressing table, thereby allowing for left or right transfer to beds in any combination. Furniture is moveable on request.

Televisions with remote control are provided. Divan beds are provided. Two chairs provided in the room. There is an ensuite shower room in all rooms (see below for details). There is fitted short pile carpet on the floor.

Second Floor Bedrooms

Door width (main and bathroom) is 76cm wide. There are both double bedded and twin bedded rooms. There is approximately 60cm between the wall and each side of the bed (the bed does move so 120cm total space is available to one side). There is 2.2 metres free space at the end of the bed to the dressing table and wardrobe with a width of 2.57 metres.

There is a private bathroom (see below for details). There is a TV. There is fitted short pile carpet on the floor and there is also good contrast in décor.

Bathrooms - First Floor

Doors width 78cm, slide opening. The shower cubicle has a step/edge of 14cm high. The basin is flat fronted with a pedestal and it is 86cm high. The toilet has left side transfer with available free space of 91cm. The toilet is 46cm high. There is good colour contrast on floors, walls, fittings and fixtures.

Bathrooms - Second Floor

Door width 76cm wide opening inwards. Free floor space 95cm x 170cm. Basin is rounded at the front and is on a pedestal. The toilet is 46cm high. There is good colour contrast on floors, walls, fittings and fixtures.

Grounds and Gardens

We have a small enclosed garden (flower border and lawn) for residents which is available to sit in (bench available) or to let dogs out if required. There are local gardens 300 metres walk from the bed and breakfast.

Additional Information

Mobile phone reception is generally poor. We are able to use the front

and back doors in the need of evacuation. The fire alarm bell rings continuously if evacuation is needed. If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely e.g. hearing impairment.

We are happy to take delivery of hired equipment (please let us know if ordered-telephone number below for hirers).

We are a no smoking building. We can put larger items of medication in our main fridge on request (not available 24hours).

Hours of Operation

Hours flexible to business, the B&B is our home so occupied 24 hours. Mainline telephone answered 8am-11pm

Directions

Follow the M5 South to Junction 30 and then take the A30 to Truro. At Truro take the A39 on to Falmouth. Entering Falmouth, pass McDonalds on the left and follow the road uphill to the traffic lights next to Riders Jaguar Garage. Go straight ahead at the lights and then straight ahead at the next roundabout. At the next mini roundabout go straight ahead again and Gyllyngvase Hill is approximately 300 yards on the right.

For navigational devices please enter the Postcode TR11 4DN

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